

PCMH Patient-Provider Agreement

A Patient Centered Medical Home is a trusting partnership between a provider-lead healthcare team and an informed patient. It includes an agreement between the provider and the patient that acknowledges the role of each in the total healthcare program.

As your primary care provider we will:

- Learn about you, your family, life situation, and health goals and preferences.
- Take care of short-term illness, long-term chronic disease(s), and your all-around well-being.
- Keep you up-to-date on your vaccinations and preventive services/tests.
- Connect you with other members of your care team (specialists, behavioral healthcare, etc.) and coordinate your care with them.
- Notify you of test results in a timely manner.
- Communicate clearly with you so you understand your condition(s) and your care plan.
- We will incorporate the best clinical expertise, your personal values, and the best research evidence available to support you in your medical decision making process.
- We will provide patient education to you or your family member(s) to assist you in understanding your diagnosis's and medication recommendations.
- Listen to your questions and feelings. Your Albemarle Medical Associates Health Team will respond promptly to you in a way you understand.
- Assist you with making the best decisions for your care.
- Give you information about classes, support groups, or other services that can help you learn more about your condition(s) and stay healthy.

We trust you, as our patient, to:

- Know that you are a full partner in your care.
- Come to each visit with your current medications (bottles or a list), dietary supplements, or remedies you are using and questions you may have.
- Let us know when you see other healthcare providers to ensure we are coordinating the best care for you.
- Provide your complete and honest medical history.
- Keep scheduled appointments or call to reschedule or cancel as per our cancellation policy.
- Understand your health condition(s), ask questions about your care, and tell us when you do not understand something.
- Learn about your condition(s) and what you can do to stay healthy.
- Follow the plan that we have agreed is best for your health.
- Take medications as prescribed.
- Contact us as soon after visiting the emergency room or urgent care as possible.
- Learn about health insurance coverage and contact your insurance policy provider if you have questions about your benefit package.
- Pay your share of any fees promptly.
- Give us feedback to improve our care of you.

We look forward to working with you as your primary care provider in your patient centered medical home.



Provider Signature: _____

Date: _____

Patient Signature: _____

Date: _____