

ALBEMARLE MEDICAL ASSOCIATES, PLLC

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New Patient Welcome Letter

Thank you for choosing Albemarle Medical Associates, PLLC as your medical home. Our healthcare team is committed to providing you and your family with the best healthcare possible which is why we have adopted a proven framework called the "Patient Centered Medical Home".

What is patient-centered medical home (PCMH)?

- Patient-centered means that **you** and your health are at the forefront of our priorities.
- Medical home begins with our practice, where a team of professionals, led by Dr. Tejwant S. Chandi, works together to provide you with comprehensive and coordinated care.
- Patient-centered medical home is an approach to providing total healthcare where you are surrounded by a team that includes health care professionals and trusted friends or family members, if you wish, who are totally focused on you.

Dr. Chandi leads a team of individuals who collectively take responsibility for your ongoing care, including acute and chronic care, preventive services and sending you to trusted specialists, if needed. Your care team will coordinate all your healthcare needs and we are committed to making sure you end every visit with clear instructions about expectations, treatment goals, and future plans.

Your medical home provides a way for you to be informed about and involved in your healthcare decisions.

To prepare for your first visit, we recommend you complete the enclosed patient information forms. If you have questions about completing the enclosed forms, please call our office at (252) 335-2963.

If you provide your email address on the enclosed forms, you will receive an invitation to participate in our secure patient portal. The patient portal will provide you with a secure forum in which to communicate with your healthcare team and obtain your health information. You may send messages to your care team, view upcoming appointments and request an appointment, request prescription refills, view test results, view notes about your visit, and view a list of your current medications.

Once again, we would like to thank you for confidence and trust you have placed in us to provide your healthcare needs.

Sincerely,

Your Albemarle Medical Associates Healthcare Team